

HVREMSCO and HVREMAC Policy and Procedures Manual

Policy Name: Refusal of Care	
Policy Number: CP-9	
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All adults with capacity have the right to refuse medical treatment and/or transport. It is the responsibility of the pre-hospital care provider to be sure that the patient is fully informed about their situation and the possible implications of refusing treatment or transport.

When a patient refuses care; or when a legal guardian/proxy refuses care for that patient:

- If the provider has initiated any ALS procedures and/or administered any medications, the provider must consult Medical Control prior to allowing a patient to RMA or prior to releasing the patient to a lower level of care.
- The Medical Control practitioner and Medical Control hospital must be noted in the PCR documentation.

For more complete information on Patient Refusals, refer to the New York State Department of Health, Bureau of EMS Basic Life Support Protocol SC-5 "Refusing Medical Aid (RMA)," located at: https://www.health.ny.gov/professionals/ems/pdf/statewide_prehospital_treatment_protocols_ver16-04.pdf